

FROM: J. Brown

SUBJECT: LIBRARY BOARD MEETING

The Regular Meeting of the

AUGUSTA COUNTY LIBRARY BOARD

will be held

Thursday, December 14, 2023,

at 6:00 p.m.

at the

Fishersville Main Library

Fishersville, VA

Please RSVP to the library by 5 p.m. on the Monday before the meeting date.



AGENDA

Regular Meeting of the

AUGUSTA COUNTY LIBRARY BOARD

December 7, 2023

- 1. Call to order
- 2. Minutes
 - a. July 2023 Minutes
- 3. Friends of the Augusta County Library Foundation Report
- 4. <u>Director's Report</u>
- 5. Old Business
- 6. New Business
 - a. Confidentiality of Library Records Policy
 - b. Website Policy
 - c. Reference Policy (Withdraw)
 - d. Proposed FY25 Budget
- 7. Adjournment



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July 2023 Meeting Minutes

PRESENT: Doran Stegura

Melody Reynolds
Carol Turrentine

Alex Davis Betsy Curry

Dr. Jennifer Brown, Director

Debbie Sweeney, Assistant Director

ABSENT: James Stewart

Kathleen Cavender, Foundation Liaison

VIRGINIA: At a Regular Meeting of the Augusta County Library Board held at the Churchville Branch Library Churchville, Virginia on July 27, 2023, at 6:00 p.m. and in the 247th year of the Commonwealth. . . .

Call to Order

The board meeting was held in person.

The meeting was called to order at 6:05 pm by chair, Doran Stegura.

<u>Minutes</u>

The minutes from the June 8, 2023 meeting were approved as submitted.

Friends of the Library Foundation

Ms. Stegura reported on the status of the Friends of the Augusta County Library Foundation. With the merger complete they have created several subcommittees including ones to update their webpage, their membership paperwork, and to create an honor memorial. A new logo was created and will be featured on the webpage, stationery, etc. There will be a simple webpage connected to the library's website and also a redesigned, extensive standalone website that merges both the Friends and Foundation components.



Their president, Kathleen Cavender, is very proactive and doing a wonderful job. She is actively managing the Friends' money and the Community Foundation continues to manage the Foundation's funds.

Director's Report

The county Board of Supervisors (BOS) approved the library board's updated bylaws.

At the BOS staff meeting on July 24, 2023, Pastures Supervisor Pam Carter expressed her appreciation of the library lawn party held on Friday, July 14, 2023 at Churchville. Over 400 people attended with nice involvement from community partners. The food trucks were a big draw and staff and patrons from Churchville, Fishersville, Weyers Cave, Deerfield, Middlebrook and Craigsville attended.

This summer's Books on Wheels served 40 students from four schools. 1600 books were delivered over the summer through this program. In Craigsville the No Kid Hungry program provided 25 meals per week for seven weeks for a total of 175 meals served for the community. Craigsville library was approved for four more staff hours per week thanks to infrastructure funds from Ms. Carter. The additional hours will start September 1, 2023. We are actively seeking a second staff member to share the hours at Craigsville.

The new part-time aide for Stuarts Draft was hired and will work 20 hours per week starting August 1, 2023. Dr. Jennifer Brown is working to schedule a meeting of the Stuarts Draft focus group.

Deerfield and Middlebrook library stations each have improved internet service as of July 1, 2023. Both have broadband services for the first time.

In August library staff will meet with county maintenance staff to clarify building maintenance roles moving forward. Part of the structural repairs in the Young Adult room is complete. The rest of the repairs are scheduled for August 3 and 4.

Due to the busyness of the summer programs no new community engagement connections are being sought. Efforts to make new connections will resume in the fall.

The library was awarded PLA's Digital Literacy Workshop Training Incentive Grant for \$6,000. We plan to partner with Valley Program for Aging Services and to hold workshops at Fishersville and other locations to help senior citizens learn how to use



digital devices. The funds will be used to purchase devices that will be raffled off and to pay staff for the extra hours they spend presenting the workshops.

Old Business

Joint Board Meeting

The combined Augusta, Staunton, and Waynesboro board meeting will be held Wednesday, September 20, 2023, at Fishersville. Time to be announced. Lisa Varga from the Library of Virginia will come and talk about book challenges. Light refreshments will be served and invitations will be sent out soon. This will replace the regular meeting scheduled for September 27, 2023.

Strategic Priorities and Action Plan

Approved as submitted. Bulleted action items are internal, operational items that reflect what staff are working on and change year to year. The boxes are static items from which action items are created.

New Business

Smoking Policy

Approved as submitted.

Community Bulletin Board Policy

Approved as amended.

<u>Adjournment</u>

With thanks expressed to Dr. Brown and there being no further business, the meeting adjourned at 7:12 pm. The special joint board meeting will be held on September 20, 2023, at the Fishersville Library at a time to be determined.

Secretary



Friends of the Augusta County Library Foundation

PLA Digital Literacy Grant - \$6,000

June Meeting Minutes

Statistics

FY22-23 Comparative ACL Stats

Talking Book Center May 2023 Circulation Stats

Talking Book Center June 2023 Circulation Stats

Finances

<u>Expenditure Summary June 2023</u> Expenditure Summary October 2023

Expenditure Summary July 2023 FY24 Approved State Aid

Expenditure Summary August 2023 FY24 County Budget Approved

Expenditure Summary September 2023 FY25 Proposed County Budget

Director's Report

Media Mentions

Overall Health of the Library

FY22-23 Comparative ACL Stats (Multiple tabs)

FY23-24 Comparative ACL Stats (Multiple tabs)



Strategic Action Plan Updates

Community Focused

We focus on what makes each community unique	Our programs and services reflect the interests of the community	We acknowledge the diverse experiences and needs in our community and reflect that diversity	We build partnerships with community organizations with similar missions
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- Reentry council hosted their Reentry Fair at Fishersville Main Library in August, and plan on continuing to host in Fishersville quarterly since we are conveniently located between Staunton and Waynesboro
- Initiated Oral History project at Stuarts Draft. We are piloting there and will expand to other locations and will include photo scanning.
 - o Intern developed a plan to make accessible to the public
- Building relationships with:
 - Verona Community Center
 - Montague Terrace Apartments
 - Department of Social Services
 - o Shenandoah Workforce Development Board
 - Network2Work
 - Augusta County Christian Academy
- Coat closet available at Fishersville Main Library. Taking donations on behalf of Neighbor Bridges at Fishersville and Middlebrook locations
- Friends of the Augusta County Library Foundation Fishersville playground project
- Collaborating with Deerfield community to reimagine the library as a Community Center

Accessible

We identify and break down barriers to access	Our buildings are accessible to persons of all abilities	We will increase access to resources throughout the whole county	We ensure equal access to basic library services at all locations
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- Fixed stall at SDLS that was not handicap accessible
- Currently identifying ways we can provide more frequent deliveries to all ACL locations
 - Piloting with Middlebrook Library
- Added 11 additional hotspots to the collection
- Working on resource lists broken down by information need
- In discussions with North River Elementary School to provide some library services onsite
- Label and cataloging project related to juvenile series for easy browsing



Capacity Building

We identify the resources needed to be	We leverage	We streamline and	Our facilities are flexible and meet the
resources needed to be	community	identify technological	nexible and meet the
a community-focused	partnerships to work	solutions for internal	usage needs of the
organization	smarter, not harder	processes	communities they
			serve

- Installing RFID pads at all locations for easier checkin and checkout
- Ensuring all locations have access to a label maker for
- Hired a second Library Station Manager for Craigsville to share hours and serve as a back up
- Working to add storage to the Craigsville town hall kitchen area for library supply storage
- Met with Maintenance to determine roles and responsibilities
- Working with DLS, CBL, and FVL library managers to create annual maintenance requests to help the maintenance department prepare their FY25 budget
- Reviewing internal processes such as leave submission that create a lot of unnecessary paper waste
- Looking at different options for courier service and deliveries to all library locations
- Looking to switch from Cornerstone to Vector for alarm system monitoring
- In discussions with the Office on Youth for how we might be able to share an outreach vehicle such as the Community in Motion bus they have in Waynesboro
- Working with Finance & HR on the following:
 - Dividing the assistant director position into two manager positions with a focus on public services
 - Reclassifying the Library Assistant II cataloging position to a Librarian I position
- Working with Staunton and Waynesboro Public Libraries on a number of database projects
- Subscribed to LibraryIQ to provide better collection data to help make collection decisions
- Research on SDLS Space recommendations Best practices is between 13,000-15,000 square feet for the population served

Awareness & Advocacy

We promote library	We demonstrate to the	We focus on the	We identify and build
services of interest to	community that we are	library's impact on the	relationships with
different audiences	more than just books	community	library allies
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- Finalizing our FY23 Annual Report
- Compiled demographic and usage information for each library location
- Will be setting up meetings with each Board of Supervisors member to provide an overview of library services and impact
- Will be presenting at a December 2023 Rotary Club Meeting
- Presentation at Buffalo Gap High School



Sustainable

We identify core library services and the resources needed to sustain them	We make resource decisions that reflect the community's value of preservation and environmental sustainability	We provide opportunities for users to learn and practice sustainable behaviors	We recognize the library's role in supporting social and community goals
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- Regularly documenting processes so staff have something to refer back to and to capture knowledge as folks retire or resign
- Working to include HVAC Preventative Maintenance contracts for Fishersville and Churchville to extend the life of the units
- Succession planning for Board of Trustees

User Focused

We put people first and are welcoming to all	We leverage our customer service strength to continue to	Library staff are empowered to ensure users walk away with	We are flexible and proactive in identifying and responding to user
	build personal relationships	the resource they need in the time they need it	needs

- Offering Interlibrary Loan as an option when we do not have an item available
- Weeding the nonfiction section at Fishersville to create space to move ACGS downstairs and create meeting space in the mezzanine
- Working to ensure we have the same basic services at all library locations

Resignations

Assistant Library Director (Retired) PT Library Aid - Fishersville Main Library

Churchville Branch Library Manager PT Library Aid - Fishersville Main Library



New Hires

PT Library Aid - Fishersville Main Library (Alyssa)

PT Library Aid - Stuarts Draft

PT Library Aid- Fishersville Main Library (Jo)

PT Library Station Manager - Craigsville

FT Library Assistant II - Marketing Specialist

Proposed FY25 Budget

A work in progress

Will provide additional information during the meeting



2023 Meeting Schedule

Date	Location
January 26, 2023	Fishersville
March 23, 2023	Fishersville
May 25, 2023	SDLS
July 27, 2023	CBL
September 20, 2023 (Joint)	Fishersville
November 30, 2023	Fishersville

2024 Meeting Schedule

Date	Location
January 25, 2024	Fishersville
March 28, 2024	Fishersville
May 23, 2024	Fishersville
July 25, 2024	TBD
September 26, 2024	Fishersville
November 21, 2024	Fishersville